



**Royal College of Art**

Postgraduate Art and Design

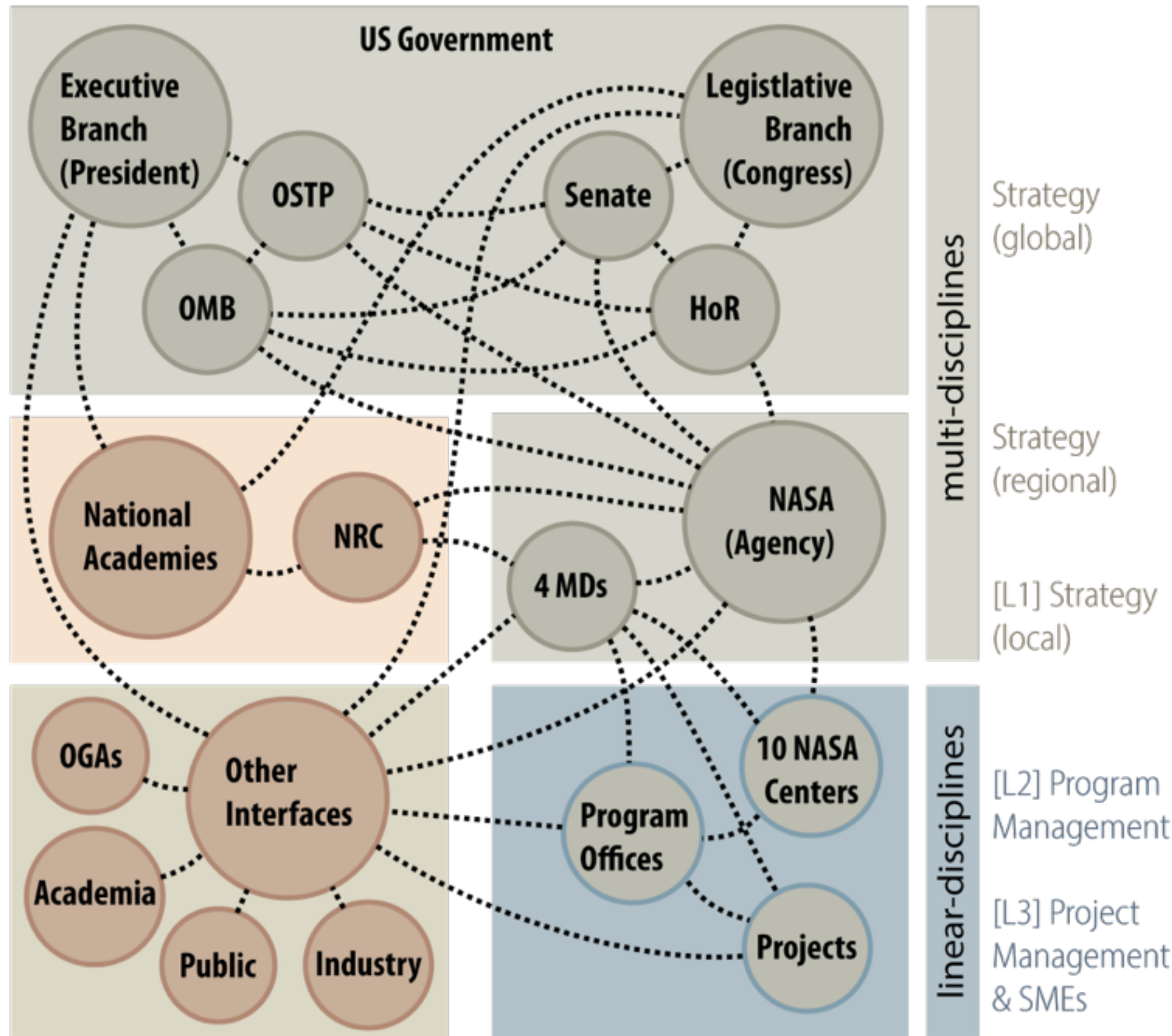


# THE ROLES OF DESIGN AND CYBERNETICS FOR PLANETARY PROBE MISSIONS

Dr. Tibor Balint & Prof. Ashley Hall  
Innovation Design Engineering—IDE Research—RCA

- Risk-averse culture.
- Low priority on innovation combined with short term focus.
- Instability (e.g., funding uncertainties, project descopes and cancellations).
- Lack of opportunities.
- Process overload.
- Communication Challenges.
- Organizational inertia.

# NASA's Wicked Problems



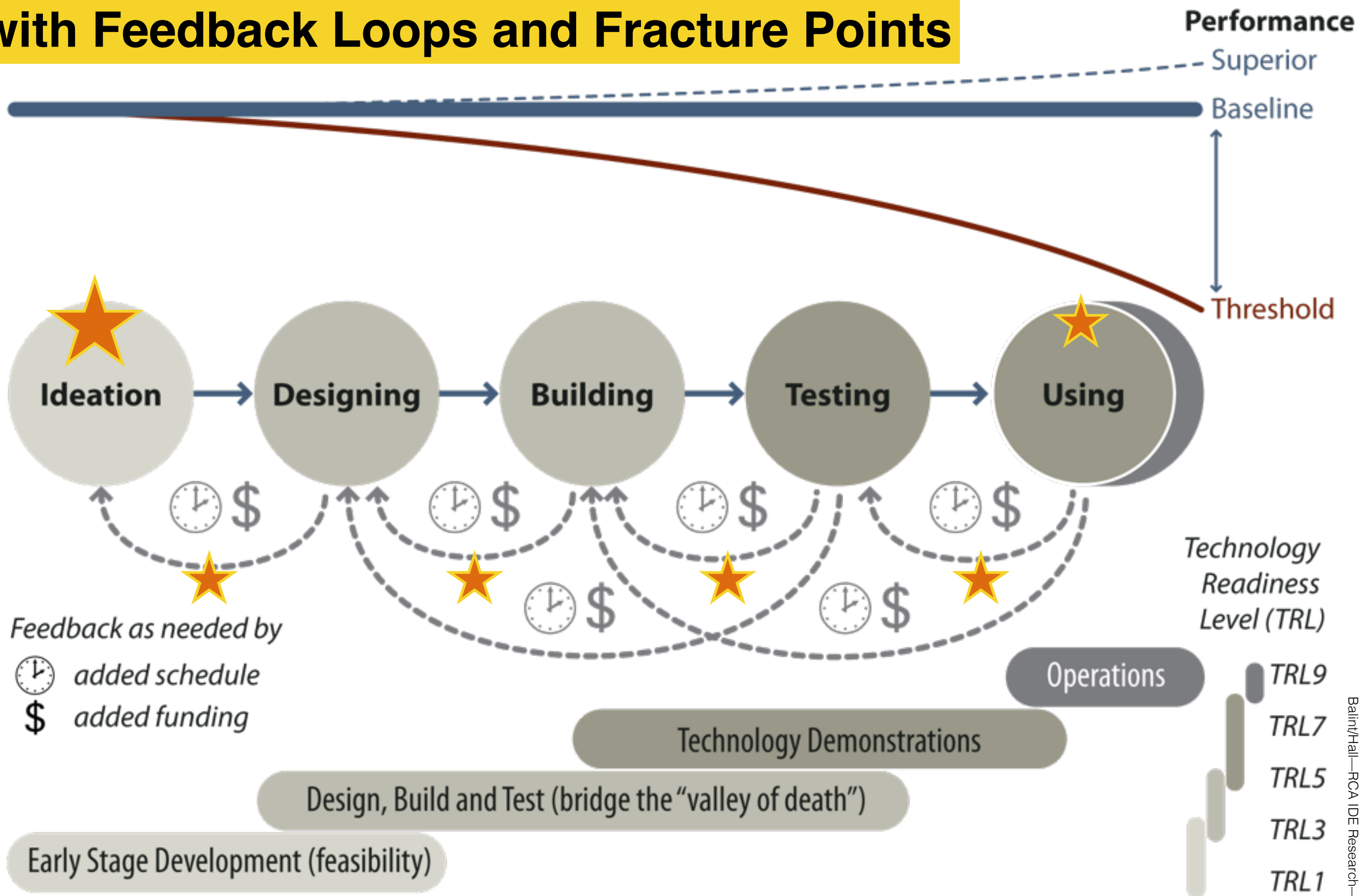
- ... not understood until after formulation of a solution.
- ... no stopping rules
- ... they have outcomes; not right or wrong.
- ... novel and unique.
- ... “one shot operation”.
- ... no given alternatives.

Note: Wicked Problems can't be solved, only altered or partially addressed

OSTP.....Office of Science and Technology Policy  
OMB.....Office of Management and Budget  
HoR.....House of Representatives  
OGAs.....Other Government Agencies

NRC.....National Research Council  
MDs.....Mission Directorates at NASA  
[L1]-[L3]...Organizational levels 1 to 3  
SMEs.....Subject Matter Experts

# Innovation Cycle with Feedback Loops and Fracture Points

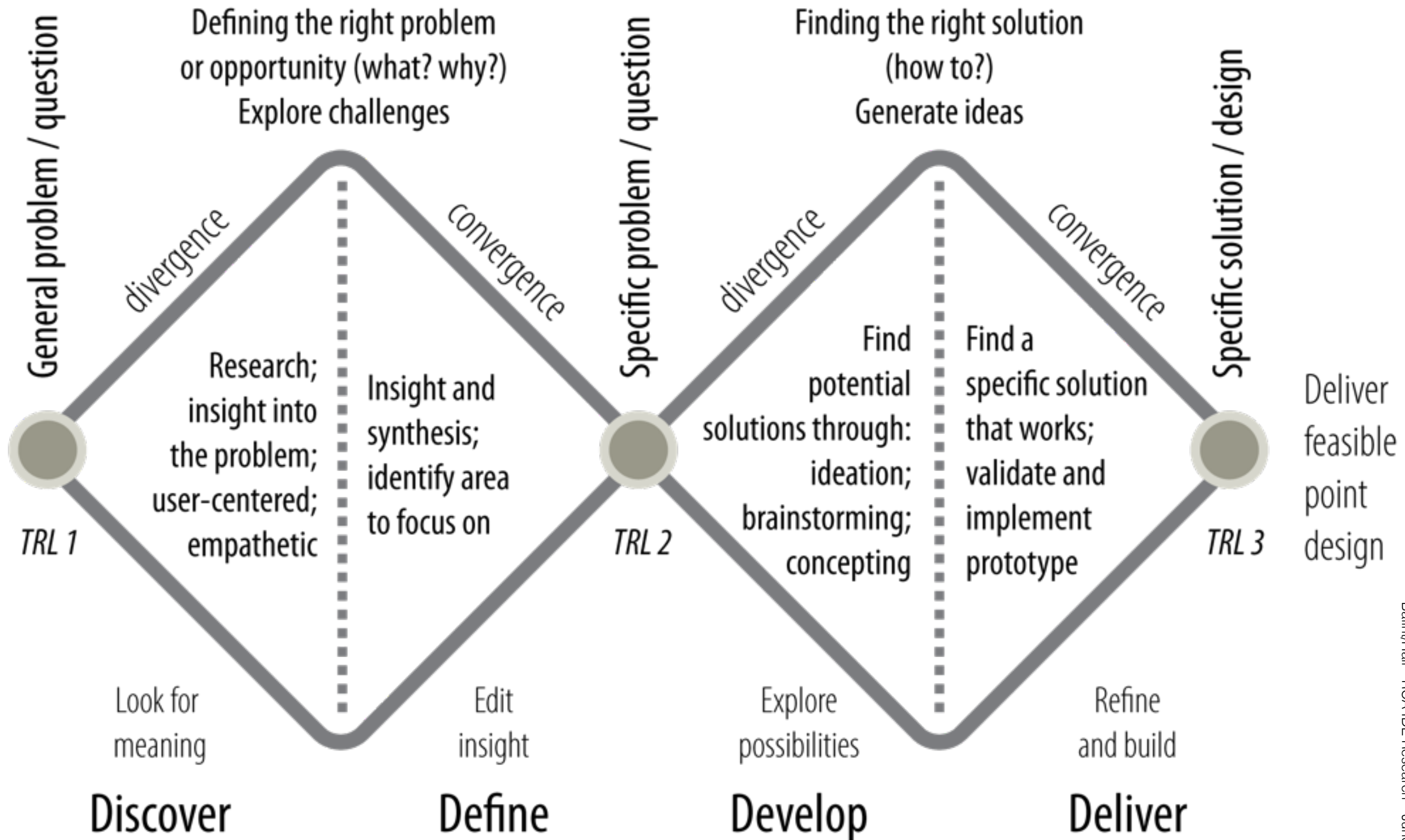


★ — fracture points (e.g., ideation; design dialogs & environments; communications)



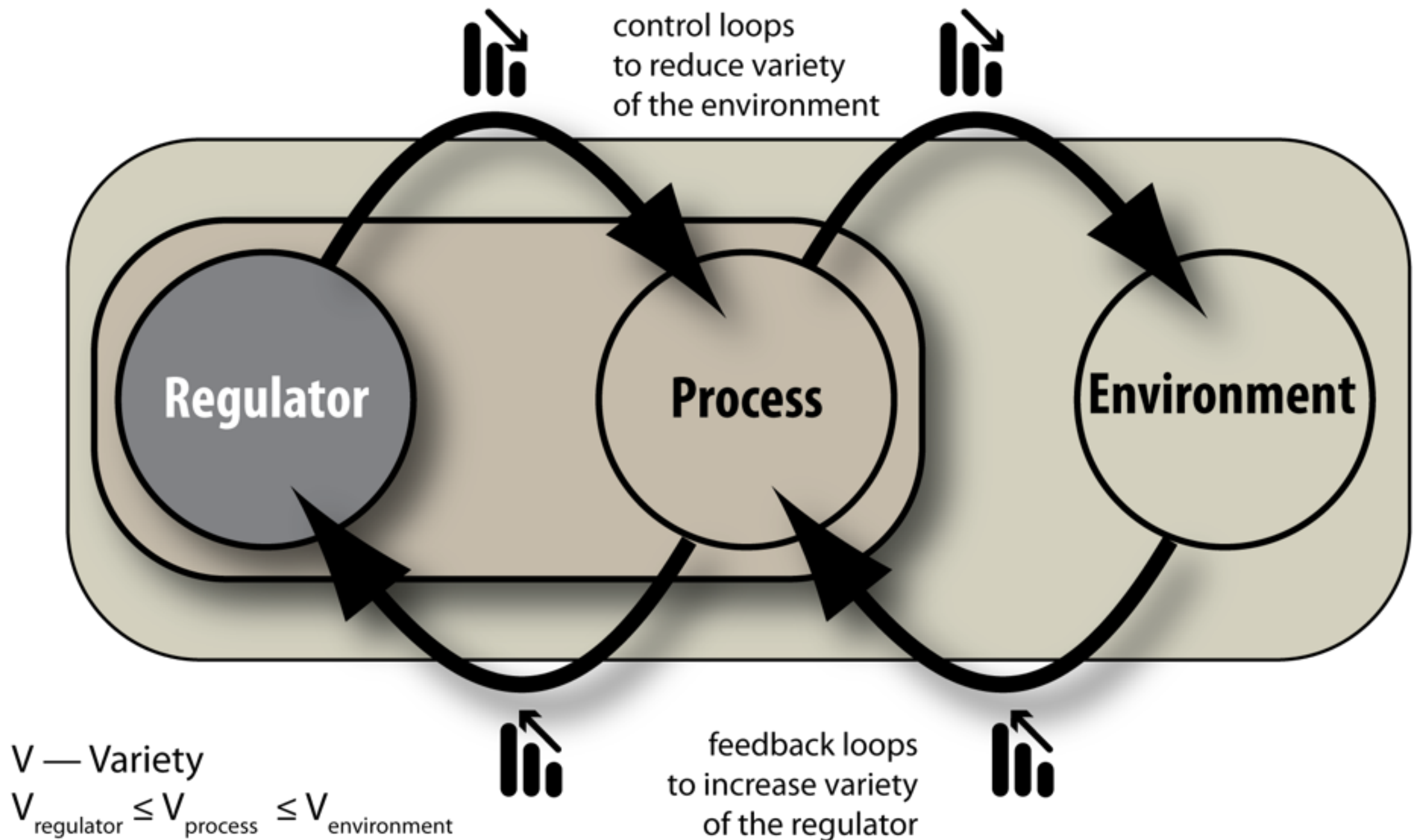
# Double Diamond of Design

## Leveraging Divergence/Convergence Cycles



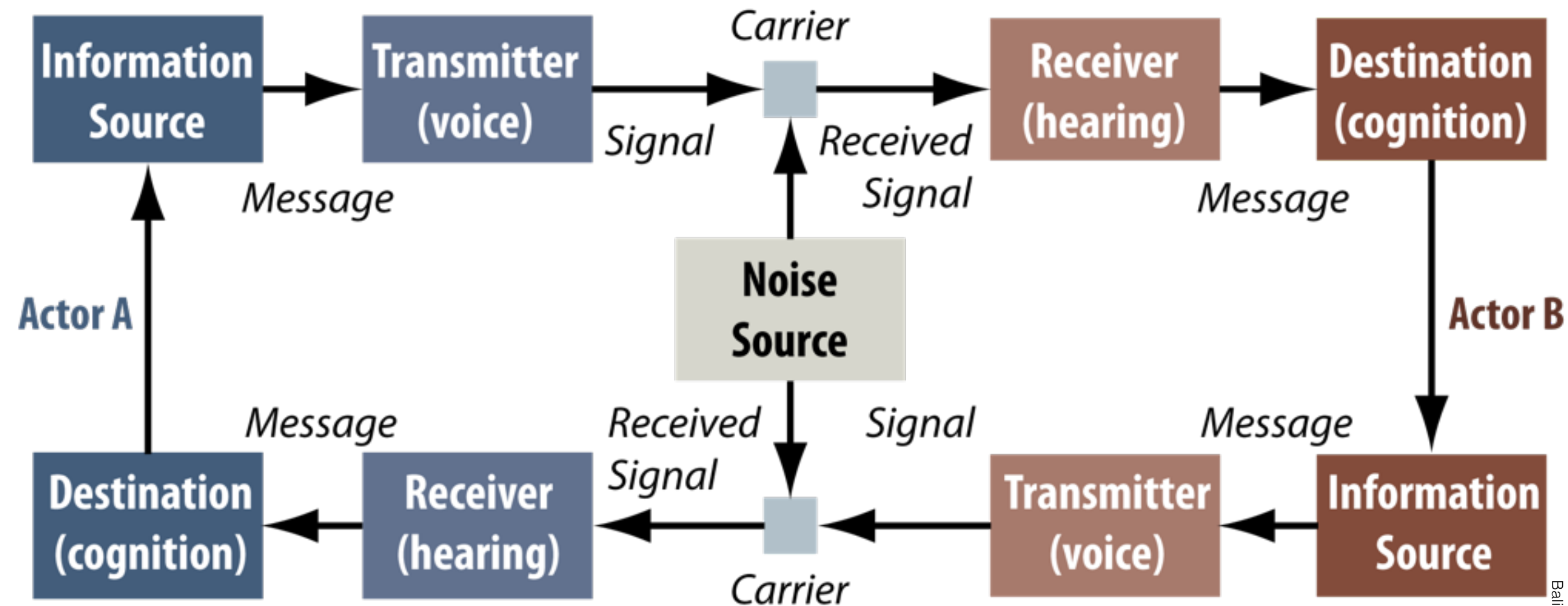
# Simple Circular Cybernetic Loop

## Improving Organizations with Focus on Connections



# Circular Communication Loop Between Two Actors

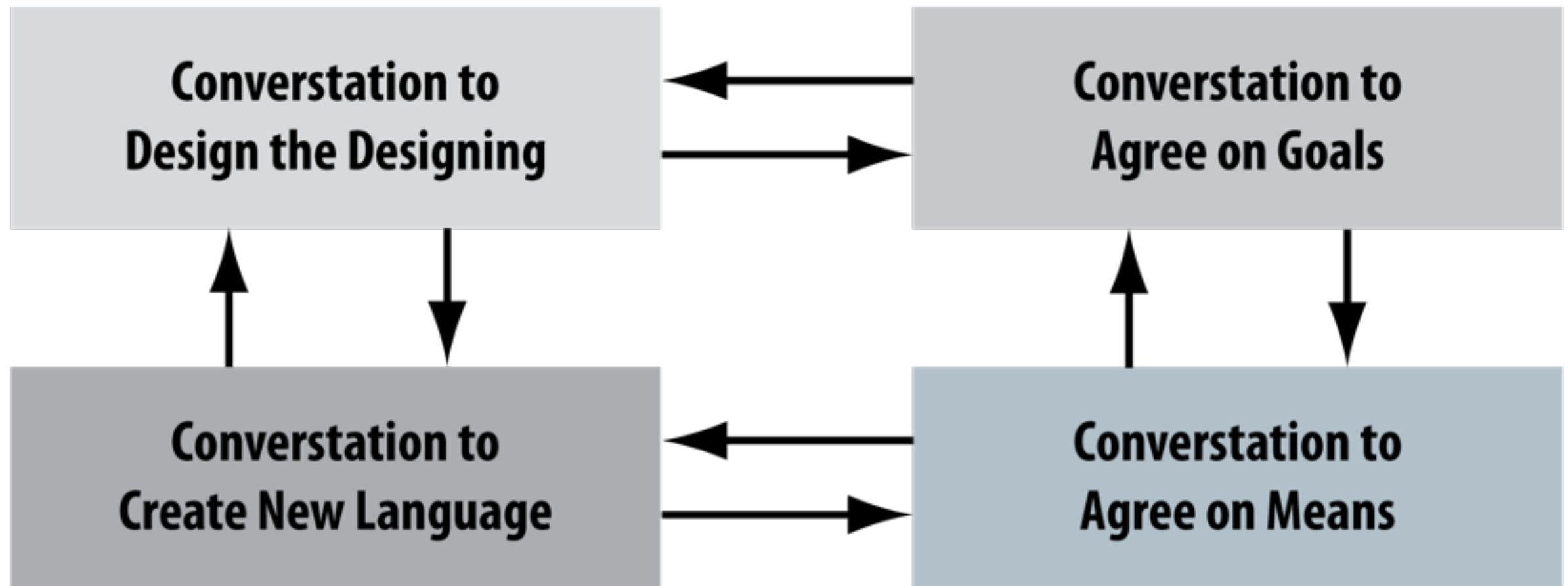
## Exchanging Ideas through Circular Communications



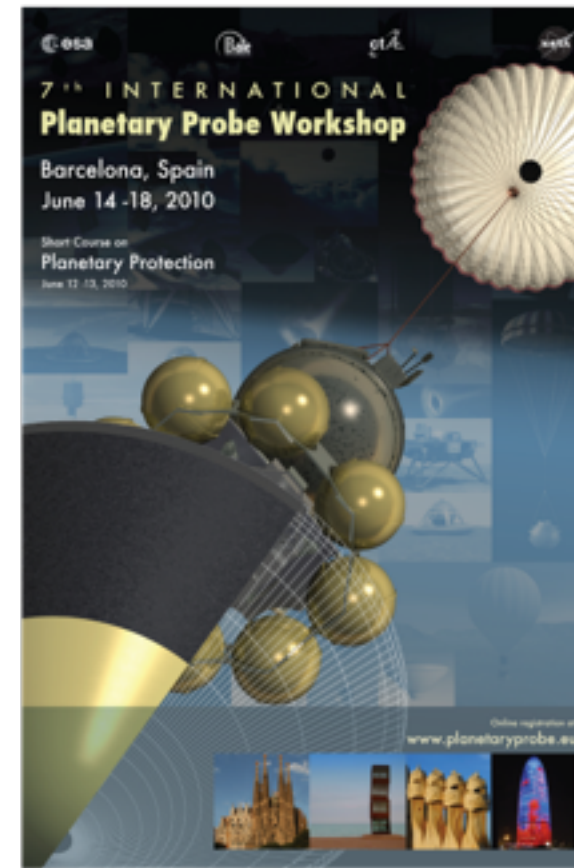
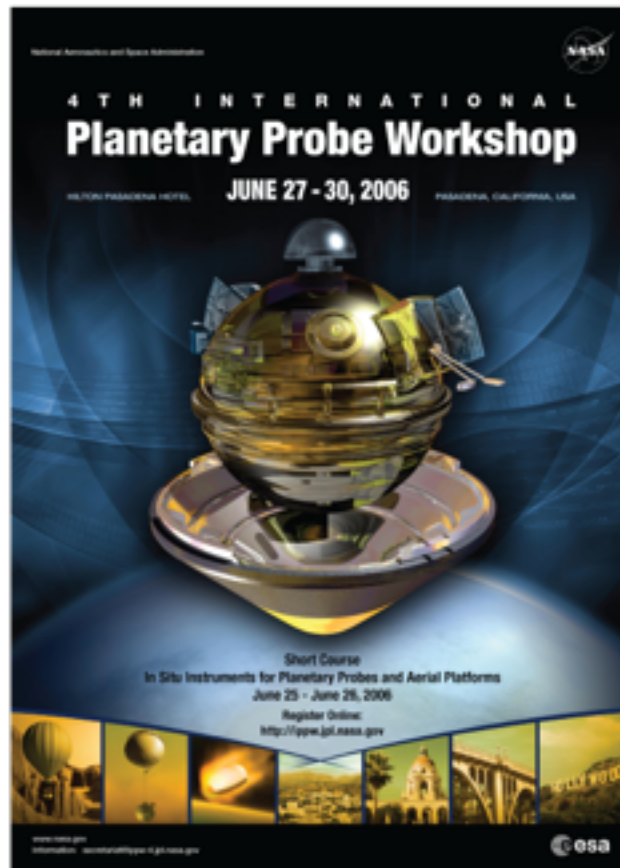
**At IPPW  
we discuss EDL TPS options,  
including  
HIAD/IRVE; LDSD; W-TPS;  
and ADEPT.**



# The Need for Designing the Design of Innovation Environments



# Designing External Communications & Public Outreach





# Design by Inverting the Meaning

“... the other way around...”

Phoenix lander



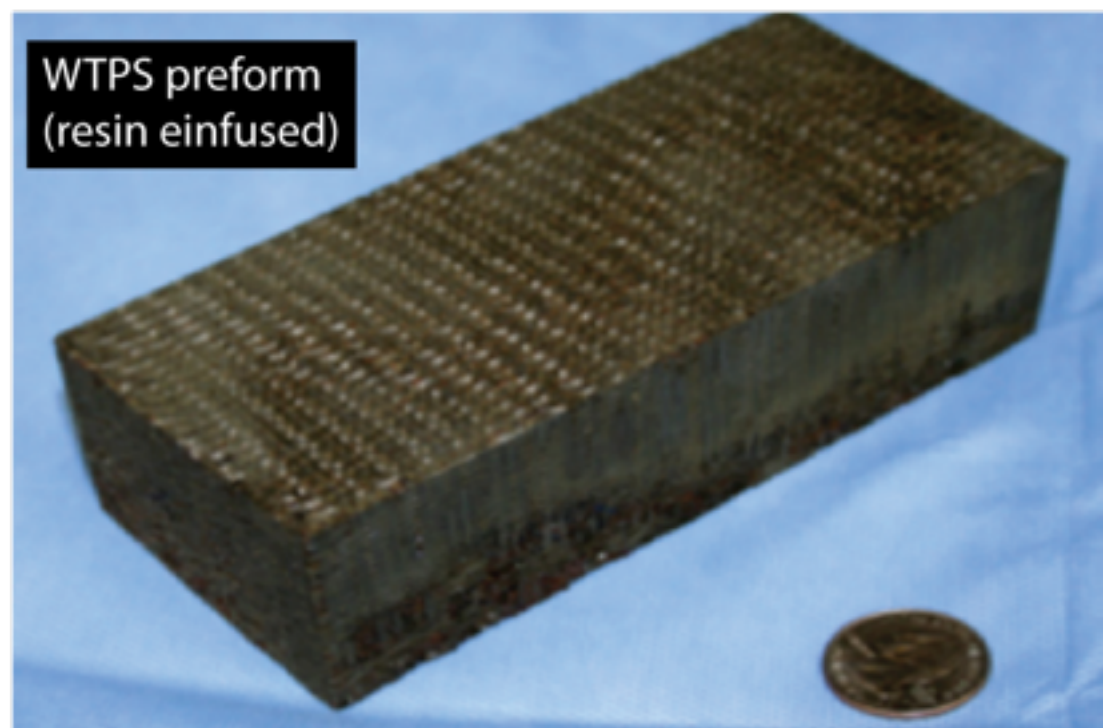
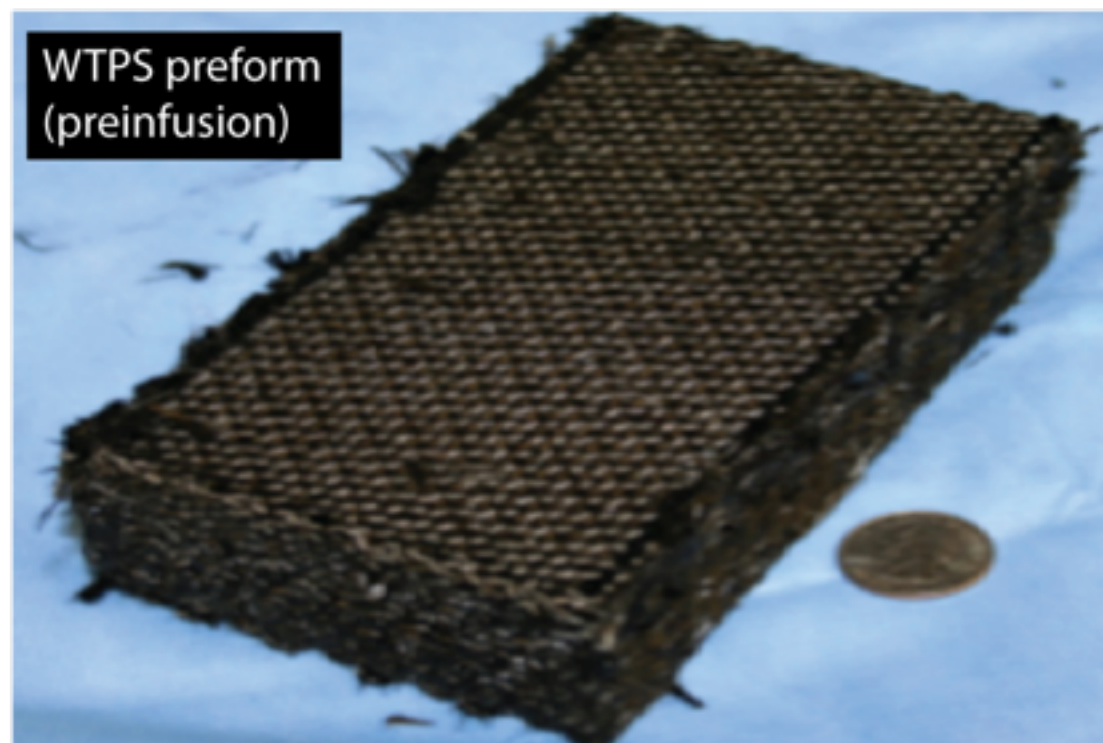
MSL/Sky Crane



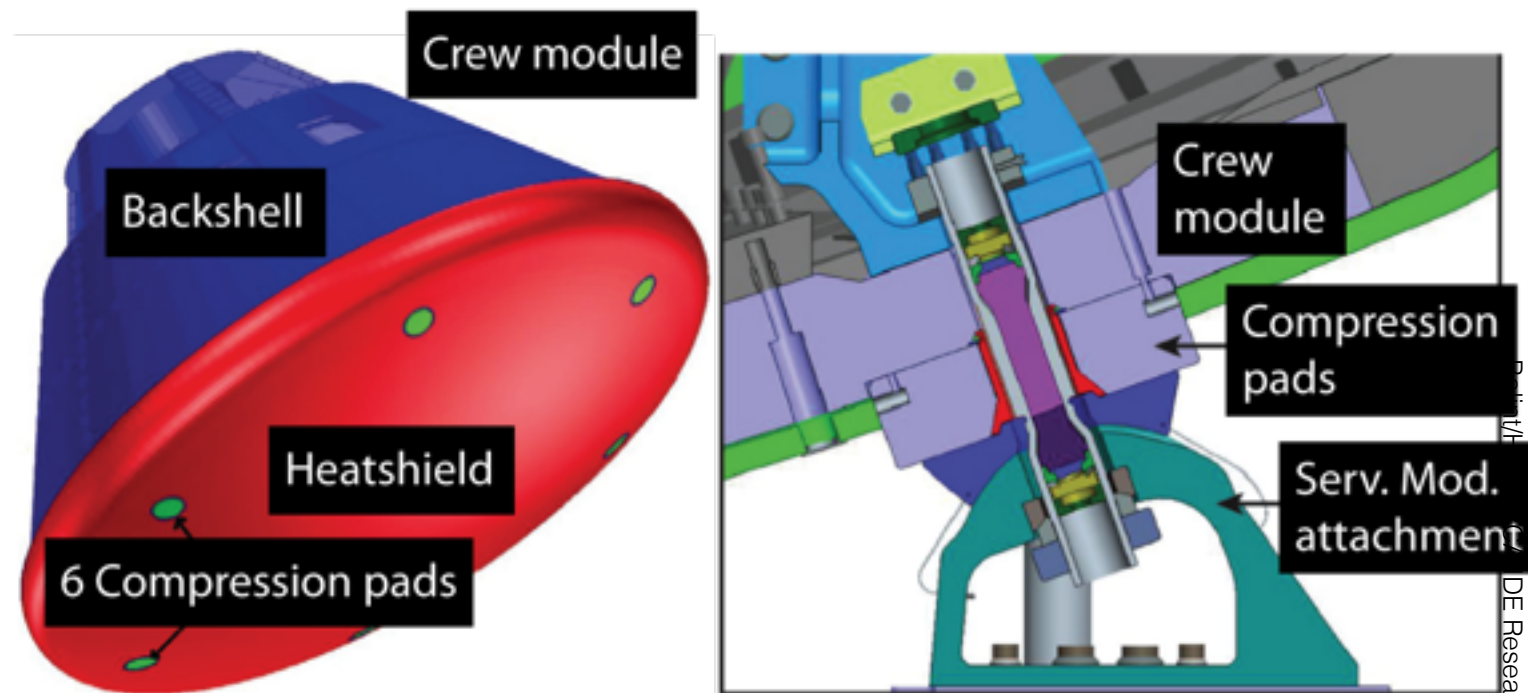
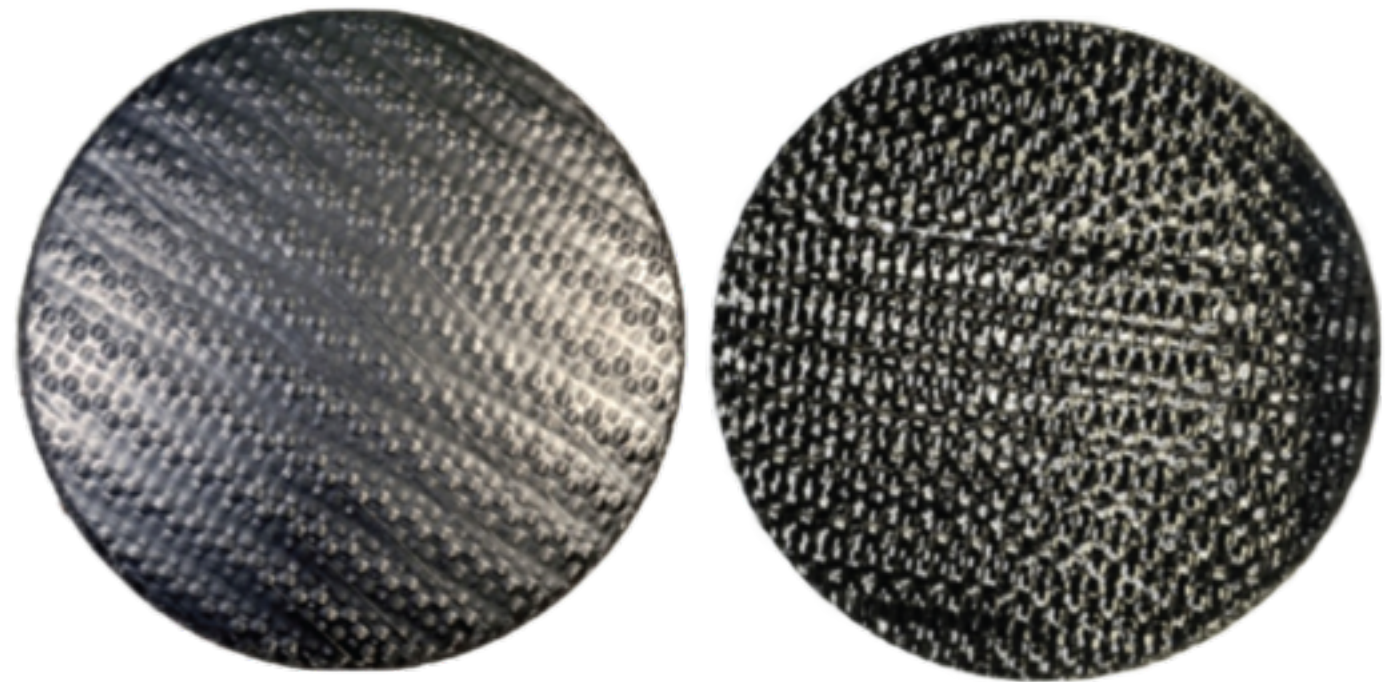


# Design by Inverting the Meaning

“... from many to many... to ... from one to many...”



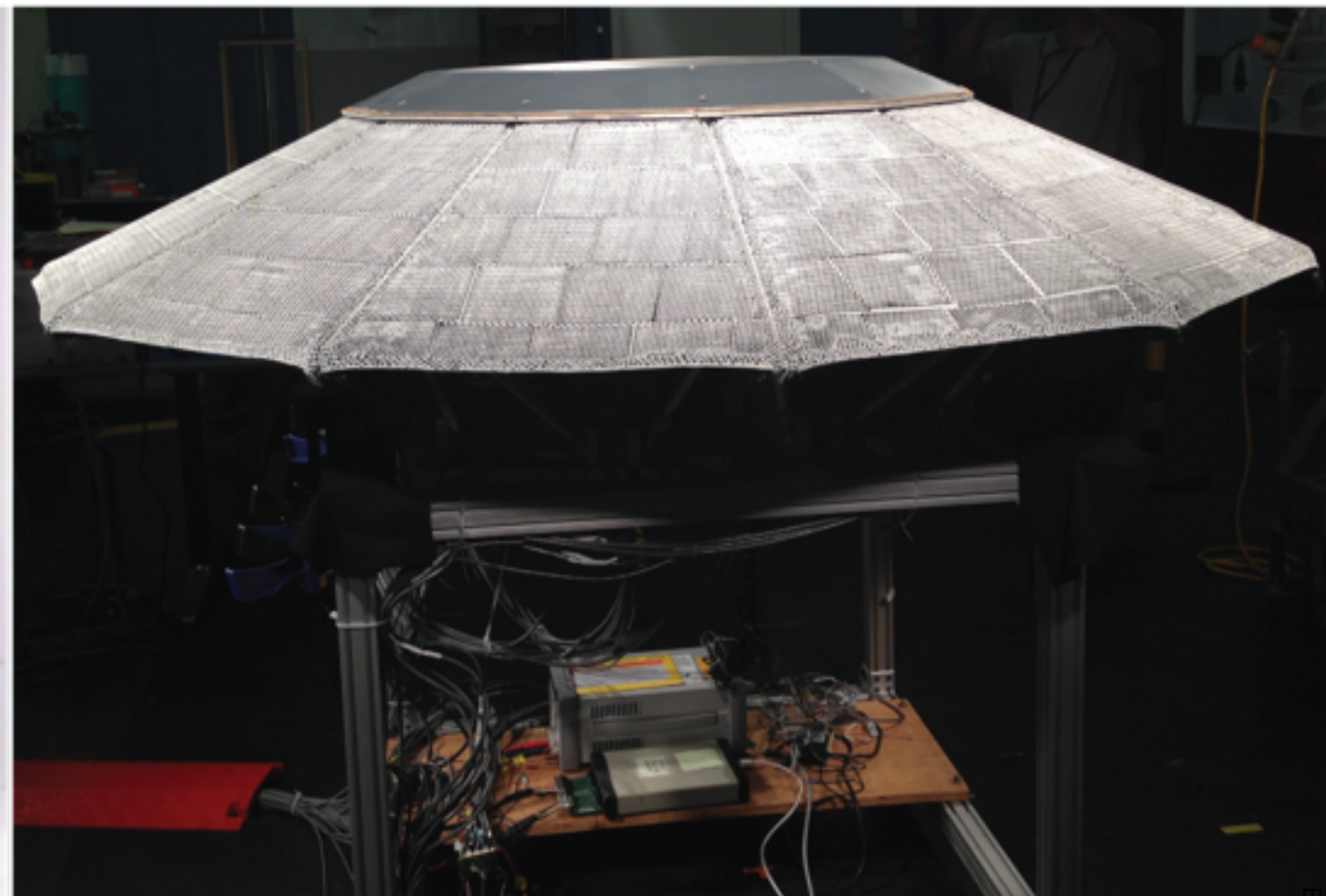
WTPS test article: pre-test & post-test





# Design by Cross Pollinating Ideas

## “Umbrellas”





# Design by Cross Pollinating Ideas

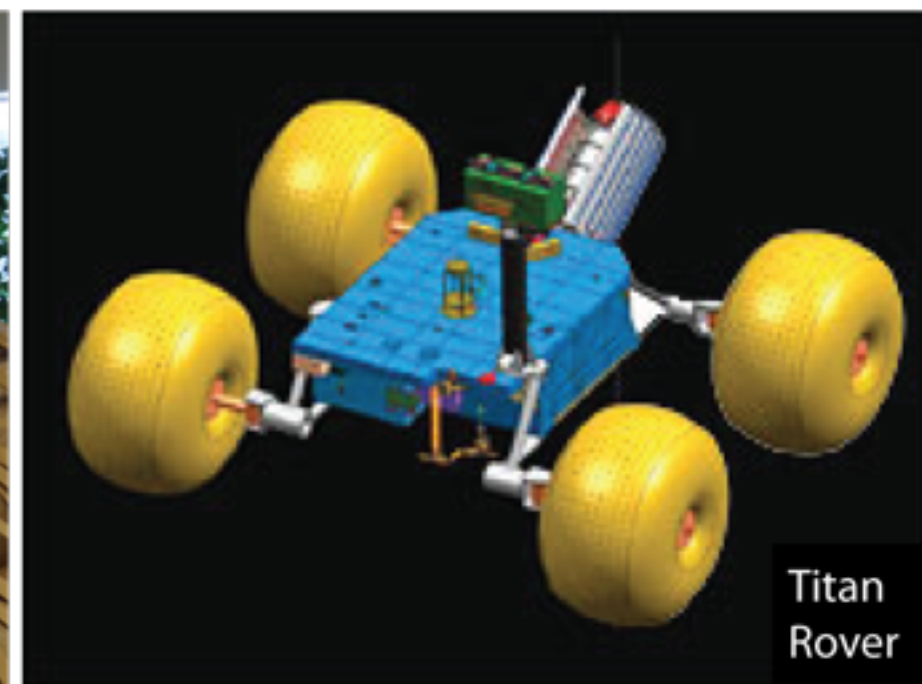
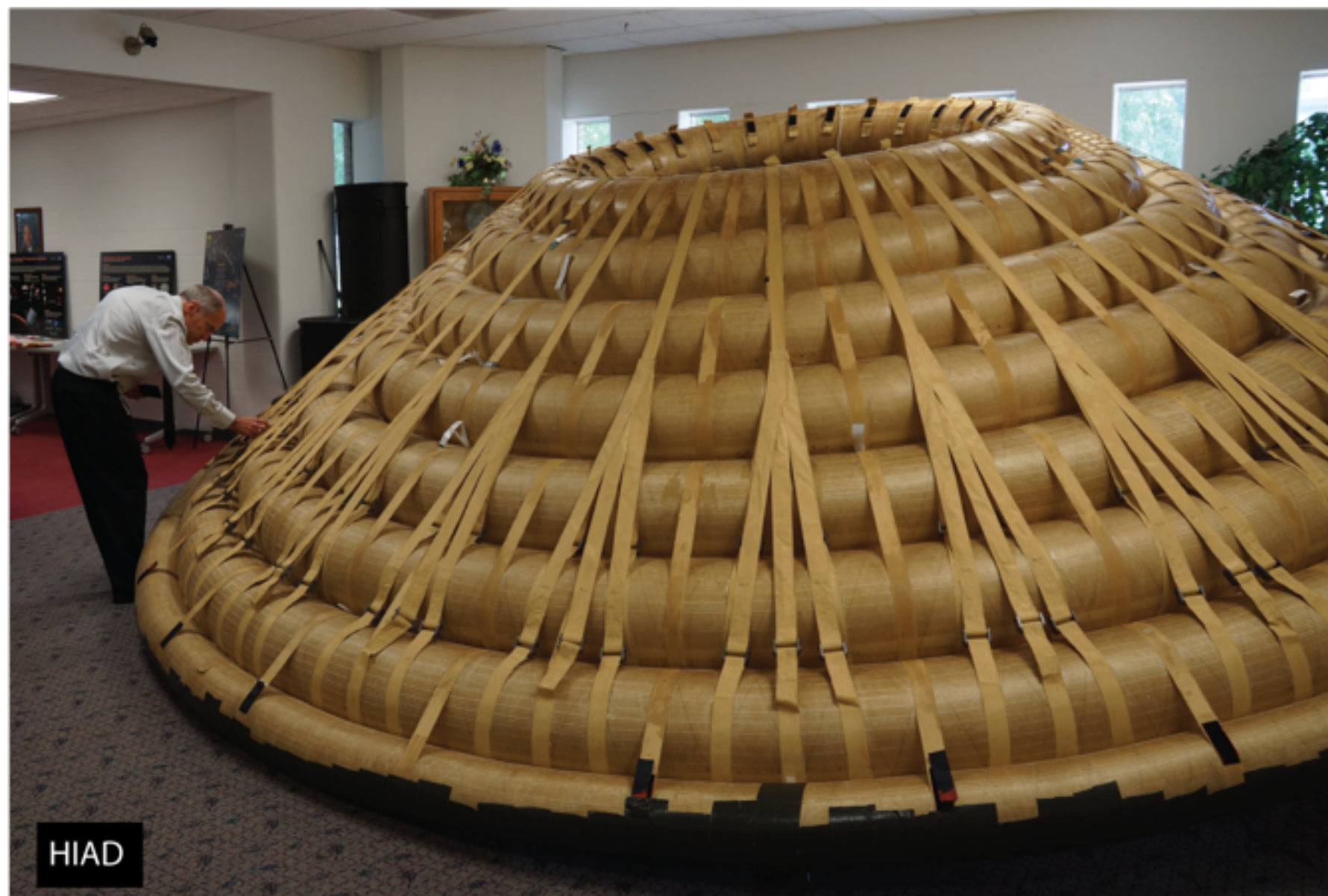
## Protecting “Payloads”





# Design by Cross Pollinating Ideas

## Inflatable Solutions



# Design by Cross Pollinating Ideas

## Rocket Assisted Landing Everywhere



C130 Lockheed-Hercules Rocket Assisted Landing



Space X Mars landing concept



# Summary

We need to

- use **cybernetics** to gain better perspectives
- introduce **novel languages** emerging from **Design Dialogs**, leading to new options and outcomes
- **Design the Design** of Innovation Environments
- change **organizational culture** through **cybernetics** (focus on connections not boxes in org charts)
- leverage multiple **divergence/convergence cycles**



IPPW  
2015

# 12<sup>th</sup> International Planetary Probe Workshop

Cologne / Köln Germany

15–19 June 2015

Short Course on Radio Flyers: Principles of Communications,  
Radio Science, Radar, Navigation & Tracking | 13–14 June

[www.planetaryprobe.eu](http://www.planetaryprobe.eu)

